**CityTrack**

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4 authors, including :

**Ayush Dave Parmesh Bhatt** 

-B. Tech in Information Technology -B. Tech in Information Technology

-Charotar University Of Science and Technology -Charotar University of Science and Technology



[SEE PROFILE](https://www.linkedin.com/in/ayush-dave-57b8b5228?lipi=urn%3Ali%3Apage%3Ad_flagship3_profile_view_base_contact_details%3B0wR61jv8TaCt4yWV8f4yvA%3D%3D)

[SEE PROFILE](https://www.linkedin.com/in/parmesh-bhatt-277971221/)

**Dishant Chauhan Mohit Mungra**

-B. Tech in Information Technology -B. Tech in Information Technology

-Charotar University Of Science and Technology -Charotar University Of Science and Technology

[SEE PROFILE](https://www.linkedin.com/in/dishant-chauhan-4421b922a?lipi=urn%3Ali%3Apage%3Ad_flagship3_profile_view_base_contact_details%3BFcA43nbXRgmU7f4z%2FOa0LA%3D%3D)

[SEE PROFILE](https://www.linkedin.com/in/dishant-chauhan-4421b922a?lipi=urn%3Ali%3Apage%3Ad_flagship3_profile_view_base_contact_details%3BFcA43nbXRgmU7f4z%2FOa0LA%3D%3D)

**CityTrack**

Ayush Dave Dishant Chauhan

*Information Technology, Information Technology,*

*Charotar University of Science & Charotar University of Science &*

*Technology, Changa, India. Technology, Changa, India.*

[21IT024@charusat.edu.in](mailto:21IT024@charusat.edu.in) [21IT019@charusat.edu.in](mailto:21IT019@charusat.edu.in)

Parmesh Bhatt Mohit Mungra

*Information Technology, Information Technology,*

*Charotar University of Science & Charotar University of Science &*

*Technology, Changa, India*.  *Technology, Changa, India*.

[21IT009@charusat.edu.in](mailto:21IT009@charusat.edu.in) [21IT092@charusat.edu.in](mailto:21IT092@charusat.edu.in)

***Abstract:-***

We all are staying in the who follow democracy. And in democracy, It is the responsibility of the government that the public places and other services that are managed by the government are well maintained and also up to date because If these services are not maintained then problems occur for the common people. This CityTrack website keeps track of the form that is filled out by the common people. Also, when the problem is occurring, common people have to go to different government bodies’ offices and make complaints about it and It is very difficult to handle all these things. This CityTrack also helps you to figure out all these things and also keeps a record of all these things. In general, If common people want to make a complaint to one government body or want to make a complaint to more than one government body, they just have to fill out only one form and this form will circulate to all government bodies. Also, the common people keep a record of these filled complaints and also see the information about the government employee and the work that is done by them. Also, the common people discuss something with all India’s people in the discussion section. We build this website for the common people and also for the government bodies from which they can see the pending complaint and completed works.

***Keywords:-***

**Front-end:** HTML5, CSS3, Figma, React.js, BootStrap.

**Back-end:** Node.js

**Database:** MySQL

1. ***INTRODUCTION:-***

In this 21st century, we are living in the country where the common people or democracy is the biggest thing for any government and the common people will come first for the government. But If the people want to file a complaint to any government body then they have to go to their office and fill out the form and after that, the government bodies take action and sometimes no action has been taken. But If we build a website that does the same task. Our website is doing the same task.

On this website, the person has to fill out the form and also select the government body and also give the reason why they want to file a complaint also the people see the pending works and how many works are completed. Also, they can see the government bodies and also they can discuss them in the discussion section. Also, much more functionalities are there. But the biggest thing is that all the government bodies are on one website and common people do not need to go to their office and file a complaint.

And It is very easy for government bodies also to see pending requests and also they can figure out what works that in which stage. Also, It is easy for government employees they can easily identify problems.

1. ***Methodology:-***

This website works in a simple way. First of all, every person has to register themselves. After that, they can see the services, and also after that, they can easily file a complaint to the specific government body. In the common citizen section, they can easily fill out the complaint form and also see more sections like the works done by the specific government bodies, and in the government employee section, they can see the pending works and the tasks that have been done. Also, many more section is their but the biggest thing is people don’t go to the office of that government body just they can fill in and see the status of their filed complaint.

1. ***Working of our CityTrack:-***
2. First of all user has to register or log in to access it.